Coverage Period: 01/01/2023 - 12/31/2023

Coverage for: Individual/Individual + Family | Plan Type: OAP

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, go online at <a href="www.cigna.com/sp">www.cigna.com/sp</a>. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms, see the Glossary. You can view the Glossary at <a href="https://www.healthcare.gov/sbc-glossary">https://www.healthcare.gov/sbc-glossary</a> or call 1-800-Cigna24 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	For <u>in-network providers</u> : \$700/individual or \$1,400/family For <u>out-of-network providers</u> : \$1,200/individual or \$2,400/family	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	Yes. In-network <u>preventive care</u> & immunizations.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a> .
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	For in-network providers: \$3,700/individual or \$7,400/family For out-of-network providers: \$7,200/individual or \$14,400/family Combined medical/behavioral and pharmacy out-of-pocket limit	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	Penalties for failure to obtain <u>pre-authorization</u> for services, <u>premiums</u> , <u>balance-billing</u> charges, and health care this <u>plan</u> doesn't cover.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> .

Important Questions	Answers	Why This Matters:
Will you pay less if you use a network provider?	Yes. See <a href="https://www.cigna.com">www.cigna.com</a> or call 1-800-Cigna24 for a list of <a href="https://network.providers">network providers</a> .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan</u> 's <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider</u> 's charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a specialist?	No.	You can see the specialist you choose without a referral.



All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

	Common		What You Will Pay		Limitationa Evantiona 9 Other
	Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	<ul> <li>Limitations, Exceptions, &amp; Other Important Information</li> </ul>
		Primary care visit to treat an injury or illness	10% coinsurance/visit	30% coinsurance	None
		Specialist visit	10% coinsurance/visit	30% coinsurance	None
	If you visit a health care provider's office or clinic	Preventive care/ screening/ immunization	No charge/visit** No charge/screening** No charge/immunizations**  **Deductible does not apply	30% coinsurance/visit 30% coinsurance/ screening 30% coinsurance/ immunizations	None None You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what your plan will pay for.
	K	<u>Diagnostic test</u> (x-ray, blood work)	10% coinsurance	30% coinsurance	None
If you have a test	Imaging (CT/PET scans, MRIs)	10% coinsurance	30% coinsurance	50% penalty for no out-of-network precertification.	

Common		What You Will Pay		<ul> <li>Limitations, Exceptions, &amp; Other</li> </ul>
Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Important Information
If you need drugs to treat	Generic drugs (Tier 1)	Retail: Lesser of actual cost or \$10 Copay. Mail Order: Lesser of actual cost or \$20 Copay.	Not covered	
your illness or condition  More information about prescription drug coverage is available at	Preferred brand drugs (Tier 2)	Retail: 30% coinsurance up to a max of \$65.  Mail Order: 25% coinsurance up to a max of \$130	Not covered	Coverage is limited up to a 30-day supply (retail) a 90-day supply at CVS (retail) and a 90-day supply (home delivery or ESI Pharmacy)
www.express-scripts.com	Non-preferred brand drugs (Tier 3)	Retail: 50% coinsurance up to a max of \$90. Mail Order: 45% coinsurance up to a max of \$210	Not covered	
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	10% coinsurance	30% coinsurance	50% penalty for no out-of-network precertification.
surgery	Physician/surgeon fees	10% coinsurance	30% coinsurance	50% penalty for no out-of-network precertification.
If you need immediate medical attention	Emergency room care	10% coinsurance	10% coinsurance	Out-of-network services are paid at the in-network cost share and deductible.
	Emergency medical transportation	10% coinsurance	10% coinsurance	Out-of-network air ambulance services are paid at the in-network cost share and deductible.
	<u>Urgent care</u>	10% coinsurance	10% coinsurance	None
If you have a hospital stay	Facility fee (e.g., hospital room)	10% coinsurance	30% coinsurance	50% penalty for no out-of-network precertification.
ii you nave a nospitai stay	Physician/surgeon fees	10% coinsurance	30% coinsurance	50% penalty for no out-of-network precertification.
If you need mental health, behavioral health, or	Outpatient services	10% coinsurance/office visit 10% coinsurance/all other services	30% coinsurance/office visit 30% coinsurance/all other services	50% penalty if no precert of out-of- network non-routine services (i.e., partial hospitalization, etc.).
substance abuse services	Inpatient services	10% coinsurance	30% coinsurance	50% penalty for no out-of-network precertification.

Common		What Y	- Limitations, Exceptions, & Other	
Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Important Information
	Office visits	10% coinsurance	30% <u>coinsurance</u>	Primary Care or Specialist benefit
	Childbirth/delivery professional services	10% coinsurance	30% coinsurance	levels apply for initial visit to confirm pregnancy.
If you are pregnant	Childbirth/delivery facility services	10% <u>coinsurance</u>	30% coinsurance	Cost sharing does not apply for preventive services.  Depending on the type of services, a copayment, coinsurance or deductible may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound).

Common What You Will Pay		ou Will Pay	Limitations Everations 9 Other	
Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	<ul> <li>Limitations, Exceptions, &amp; Other Important Information</li> </ul>
	Home health care	10% coinsurance	30% <u>coinsurance</u>	50% penalty for no out-of-network precertification. Unlimited hour maximum per day
If you need help recovering or have other special health needs	Rehabilitation services	10% coinsurance/visit	30% coinsurance/visit	50% penalty for failure to precertify out-of-network speech therapy services. Coverage is limited to In-Network and Out-of-Network combined annual maximum of: 40 days for Chiropractic care, Unlimited days for Pulmonary rehab, Cognitive therapy and Therapeutic massage; 40 days for Physical therapy; 40 days for Speech therapy; Unlimited In-network and 40 days Out-of-Network for Occupational therapy; Unlimited for Cardiac rehab services.  Limits are not applicable to mental health conditions for Physical, Speech and Occupational therapies.
	Habilitation services	10% <u>coinsurance</u> /visit	30% <u>coinsurance</u> /visit	50% penalty for failure to precertify out-of-network speech therapy services. Services are covered when Medically Necessary to treat a mental health condition (e.g. autism) or a congenital abnormality.  Limits are not applicable to mental health conditions for Physical, Speech and Occupational therapies.

Common	What You Will Pay			Limitations Everytions 9 Other
Common Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	<ul> <li>Limitations, Exceptions, &amp; Other Important Information</li> </ul>
	Skilled nursing care	10% coinsurance	30% coinsurance	50% penalty for no out-of-network precertification. Coverage is limited to 30 days annual max.
	Durable medical equipment	10% <u>coinsurance</u>	Not covered	None
	Hospice services	10% coinsurance/inpatient; 10% coinsurance/outpatient services	30% <u>coinsurance</u> /inpatient; 30% <u>coinsurance</u> /outpatient services	50% penalty for failure to precertify out-of-network inpatient hospice services.
lfabild.naada.dantal	Children's eye exam	Not covered	Not covered	None
If your child needs dental	Children's glasses	Not covered	Not covered	None
or eye care	Children's dental check-up	Not covered	Not covered	None

## **Excluded Services & Other Covered Services:**

A :		ur policy or plan document for m		41
CAMUSAA VALIK IJIAN (CAMAKAII)	V 11000 NICH C'OVOR IC'HOOK VO	iir baliau, ar <mark>blab</mark> daaiimaabt tar m	ARA INTARMATIAN ANA A IIAT AT AN	L Athor Avaluded comuses l
Services four Plan Generally	V DORS NULL COVEL CORRES VO	III DOUGV OF MAN DOCIMBENT IOF III	OLE INTOLLIAMON AND A USE OF AN	v oiner excilinen services i
OCIVICCO I CAI I IAII OCIICIAII	V DOCO NO I OOVEN VO	ai bollov di <mark>blall</mark> addallicili idi ili	ore milerination and a net or an	V Chici Cachadea Sch Vicesia

Cosmetic surgery
 Eye care (Children)
 Non-emergency care when traveling outside the U.S.
 Private-duty nursing
 Routine eye care (Adult)
 Routine foot care
 Weight loss programs

## Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

Acupuncture
 Bariatric Surgery
 Hearing aids
 Chiropractic care (combined with Rehabilitation Services)
 Hearing aids
 Infertility treatment Dental care (Injury)

## **Your Rights to Continue Coverage:**

There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <a href="https://www.dol.gov/ebsa/healthreform">www.dol.gov/ebsa/healthreform</a>. Other coverage options may be available to you, too, including buying individual insurance coverage through the <a href="https://www.HealthCare.gov">Health Insurance Marketplace</a>. For more information about the <a href="https://www.HealthCare.gov">Marketplace</a>, visit <a href="https://www.HealthCare.gov">www.HealthCare.gov</a> or call 1-800-318-2596.

## **Your Grievance and Appeals Rights:**

There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u> or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Cigna Customer service at 1-800-Cigna24. You may also contact the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <u>www.dol.gov/ebsa/healthreform</u>. Additionally, a consumer assistance program can help you file your <u>appeal</u>. Contact: North Carolina Department of Insurance at (855) 408-1212.

## Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

## Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

## **Language Access Services:**

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-244-6224.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-244-6224.

Chinese (中文): 如果需要中文的帮助,请拨打这个号码 1-800-244-6224.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-244-6224.

To see examples of how this plan might cover costs for a sample medical situation, see the next section.

## **About these Coverage Examples:**



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

## Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The <u>plan's</u> overall <u>deductible</u>	\$700
Specialist coinsurance	10%
■ Hospital (facility) coinsurance	10%
Other coinsurance	10%

#### This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Francis Cost

\$12,700
\$700
\$10
\$1,200
\$60
\$1,970

# Managing Joe's type 2 Diabetes (a year of routine in-network care of a wellcontrolled condition)

■ The plan's overall deductible	\$700
<ul> <li>Specialist coinsurance</li> </ul>	10%
<ul><li>Hospital (facility) coinsurance</li></ul>	10%
Other coinsurance	10%

#### This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

Durable medical equipment (glucose meter)

Total Example Cost	\$5,600
In this example, Joe would pay:	
Cost Sharing	
<u>Deductibles</u>	\$700
<u>Copayments</u>	\$200
Coinsurance	\$200
What isn't covered	
Limits or exclusions	\$20
The total Joe would pay is	\$1,120

## **Mia's Simple Fracture**

(in-network emergency room visit and follow up care)

■ The <u>plan's</u> overall <u>deductible</u>	\$700
Specialist coinsurance	10%
■ Hospital (facility) coinsurance	10%
Other coinsurance	10%

#### This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

Durable medical equipment (crutches)

Rehabilitation services (physical therapy)

Total Example Cost	\$2,800
In this example, Mia would pay:	
Cost Sharing	
<u>Deductibles</u>	\$700
<u>Copayments</u>	\$10
Coinsurance	\$200
What isn't covered	
Limits or exclusions	\$0
The total Mia would pay is	\$910

The plan would be responsible for the other costs of these EXAMPLE covered services.

Plan Name: Lenovo PPO Plan Ben Ver: 25 Plan ID: 14941151

## **DISCRIMINATION IS AGAINST THE LAW**

## Medical coverage

Cigna complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Cigna does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

#### Cigna:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, contact customer service at the toll-free number shown on your ID card, and ask a Customer Service Associate for assistance.

If you believe that Cigna has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance by sending an email to ACAGrievance@Cigna.com or by writing to the following address:

Cigna

Nondiscrimination Complaint Coordinator PO Box 188016 Chattanooga, TN 37422

If you need assistance filing a written grievance, please call the number on the back of your ID card or send an email to ACAGrievance@Cigna.com. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, DC 20201 1.800.368.1019, 800.537.7697 (TDD) Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.



All Cigna products and services are provided exclusively by or through operating subsidiaries of Cigna Corporation, including Cigna Health and Life Insurance Company, Connecticut General Life Insurance Company, Evernorth Care Solutions, Inc., Evernorth Behavioral Health, Inc., Cigna Health Management, Inc., and HMO or service company subsidiaries of Cigna Health Corporation and Cigna Dental Health, Inc. The Cigna name, logos, and other Cigna marks are owned by Cigna Intellectual Property, Inc. ATTENTION: If you speak languages other than English, language assistance services, free of charge are available to you. For current Cigna customers, call the number on the back of your ID card. Otherwise, call 1.800.244.6224 (ITY: Dial 711). ATENCIÓN: Si usted habla un idioma que no sea inglés, tiene a su disposición servicios gratuitos de asistencia lingüística. Si es un cliente actual de Cigna, llame al número que figura en el reverso de su tarjeta de identificación. Si no lo es, llame al 1.800.244.6224 (los usuarios de TTY deben llamar al 711).

#### **Proficiency of Language Assistance Services**

**English** - ATTENTION: Language assistance services, free of charge, are available to you. For current Cigna customers, call the number on the back of your ID card. Otherwise, call 1.800.244.6224 (TTY: Dial 711).

**Spanish** - ATENCION: Hay servicios de asistencia de idiomas, sin cargo, a su disposici6n. Si es un cliente actual de Cigna, llame al numero que figura en el reverso de su tarjeta de identificaci6n. Si no lo es, llame al 1.800.244.6224 (los usuarios de TTY deben llamar al 711).

**Chinese** -  $i.\pm$  (1"Ji1J1.?,1 t!Ef3'ii 1bbM.filU% <sup>TM</sup>m- Cigna '8JJI. F • g)'Hi,Q:i![1 '8 ID -t- im'8 u!/ $\mathfrak{B}$ iJI. \_p f,Q:i![1.800.244.6224 < **IffI** :  $\mathfrak{M}$  711) •

**Vietnamese** - XIN LLYU Y Ouy vj OLfQ'C cap djch v1,1 trq giup v ngon ngfr mi n phi Danh cho khach hang hien tai cua Cigna, vui long goi so  $\boldsymbol{a}$  m t sauthe Hoi vien. Cac trLPang hqp khac xin goi so 1.800.244.6224 (TTY: Quay so 711)

Korean -£1: Oj§ A -§-ofAl q., '2:!0J:J::IA1I::IIA§
'9-E.£ Ol-§-of \_\_qq, ➤ H Cigna 7f:J::f'aJJI<u>IA1</u> ID
::'fC OJ \_\_2.f.2..£ <2:!!--BH Al.2.. 71Ef q=q.on
1.800.244.6224 (TTY: qo1 Z11).₽££I-5H Al.2..

**Tagalog** - PAUNAWA: Makakakuha ka ng mga serbisyo sa tulong sa wika nang libre. Para sa mga kasalukuyang customer ng Cigna, tawagan ang numero sa likuran ng iyong ID card. 0 kaya, tumawag sa 1.800.244.6224 (TTY: I-dial ang 711).

Russian - BHVIMAHI!IE: BaM Moryr npep,ocraB1,1Tb 6ecnnaTHble ycnyr11 nepeBOAa. Ecm,1Bbl y>Ke y4acrByere B nnaHe Cigna, no3BOHI1Te no HOMepy, yKa3aHHOMy Ha o6paTHOHcropoHe BaweH 11AeHTI1(pl1Kal.\110HHOH KapT04KI1 y4aCTHI1Ka nnaHa. Ec1111Bbl He f!Bm:1erecb y4aCTHI1KOM OAHOro 113 Haw11x nnaHOB, no3BOHI1Te no HOMepy 1.800.244.6224 (TTY 711).

pou ou. Pou kliyan Cigna yo, rele nimewo ki deye kat ID ou. Sinon, rele nimewo 1.800.244.6224 (TTY: Rele 711).

French Creole - ATANSYON: Gen sevis ed nan lang ki disponib gratis

**French** - ATTENTION: Des services d'aide linguistique vous sont proposes gratuitement. Si vous etes un client actuel de Cigna, veuillez appeler le numero indique au verso de votre carte d'identite. Sinon, veuillez appeler le numero 1.800.244.6224 (ATS: composez le numero 711).

**Portuguese** - ATENCAO: Tern ao seu dispor servicos de assistencia linguistica, totalmente gratuitos. Para clientes Cigna atuais, ligue para o numero que se encontra no verso do seu cartao de identificacao. Caso contrario, ligue para 1.800.244.6224 (Dispositivos TTY: marque 711).

**Polish** - UWAGA: w celu skorzystania z dost pnej, bezplatnej pomocy j zykowej, obecni klienci firmy Cigna mogc1dzwonic pod numer podany na odwrocie karty identyfikacyjnej. Wszystkie inne osoby prosimy o skorzystanie z numeru 1800 244 6224 (TTY: wybierz 711).

Japanese - 5i : B\*qq q!:tl-9 ,ffl{ O) qq:ji-ij-t:'.'A cflJ ffll,\tctclt\*9o!J!.ttO)CignaO)cB |;J:, ID1J- r'iriffiO) g!Wf-ls-\*"('\ cB g!1;::z;:·i!i! <tc I,\o -fO)ft!30)J'51;J:,1.800.244.6224 (TTY: 711) 
\*c-,s g!1;::zci!i! <tc I,\o

**Italian** - ATTENZIONE: Sono disponibili servizi di assistenza linguistica gratuiti. Per i clienti Cigna attuali, chiamare ii numero sul retro della tessera di identificazione. In caso contrario, chiamare ii numero 1.800.244.6224 (utenti TTY: chiamare ii numero 711).

**German** - ACHTUNG: Die Leistungen der SprachunterstOtzung stehen Ihnen kostenlos zur VerfOgung. Wenn Sie gegenwartiger Cigna-Kunde sind, rufen Sie bitte die Nummer auf der ROckseite Ihrer Krankenversicherungskarte an. Andernfalls rufen Sie 1.800.244.6224 an (TTY: Wahlen Sie 711).